


Already Owns This Membership

A common message that parents encounter in SE is the following:

## Select the membership for Alan Herbert

RECOMMENDED

 Alan Herbert already owns this membership, or is awaiting approval from Ohio Valley Region.

23-24 OVR Adult - SafeSport & Background Screen Required ☐

The first part is: "... already owns this membership". This happens if they have already accepted your club assignment, purchased the membership and then try to click on the link a second time or receive a second email request to accept. Have them print their membership card and send it to you. They should be done and not have to do anything else.

The family only reads the second part which is: "or is awaiting approval from the Ohio Valley Region". I only have to approve of twins or triplets. SE sees the same last name, birthdate and street address for two or more accounts in a household and wants to Merge them. I have to tell SE not to Merge the accounts and I then can Approve of their memberships.